FAQs

- What is the highest class required to apply Grant of NOC?

  Grant of NOC Higher class should be 8th.

- How to apply Existing School Registration?

  To apply for Existing School Registration service school must be new school and should not mapped with any other societies.

- When will be the New School Registration & Upgradation services available in the Academic Year Calendar?

  New School Registration & Upgradation Services are available from 1st October to 31st December of every year and fees as per guidelines.

- Where will be the Application fee details available?

  Application Fee details are available in Private School Permissions Page.

- What is the process for School Renewal?

  To use the School Renewal service for classes 1st to 10th need to apply two applications like 1st to 7th or 8th to 10th.

- How can we change the Society Details?

  For Changing or Deletion of society details, we need approval from the DEO/State office.

- How to Update Student Details?

  For Updation of student details like Name, Class & Language update the details in UDISE+ Portal and it will reflect in ISMS Portal.

- How to update the details of Teacher, MEO, MNO, HMs, Complex HMs details?

  For Mobile Number Updation or changing of details of concern Teacher, MEO, MNO, HMs, Complex HMs Update in UDISE+ Portal.

- How to Reset the Password for School Logins?

  Reset Password service for School is available in MEO Login.

- How to change the HM name in Telangana School Education Application?

  For Changing of HM name in Telangana School Education Application use the Marking of Active HM service.

- How to change the Language in CCE?

  In CCE Language Edit, option is available for those who does not have any language.

- Is Edit option available in CCE?

  In CCE, there is no Edit option after Final Submit for Language & Marks.

- How to edit the details in Leave Account Register after Final Submit?

  In Leave Account Register after Final Submit, edit option is available only in DEO Login.

- How can we insert Purchases and Issues for previous months in KGBV?

  In KGBV Purchases and Issues will be closed and Opening Stock Balance will be updated automatically on 5th of every month.

- How to enter the CCH Workers entry in MDM App?

  In MDM CCH Workers, entry enabled on 1st of Every Month.

- How to login in Telangana School Education App while login failed?

  Once Uninstall App and Install again if still facing the issue Restart your mobile.

- How to recover Username & Password?

  You can click on Forgot Password or send a mail to our Support Mail Id (ts.isms.telangana@aptonline.in) with the correct details we will revert through mail.

- How to resolve the School Basic Details insertion fail issue?

  Enter the details properly which was shown on the screen like Longitude, Latitude, Medium of the School and address of the School.

- Payment issues?

  If the payment has done and the Application still not submitted, then the debited amount credited in original payment mode in 6 to 7 working days.

- Facing the issue in uploading of PTM Photos.

  Uninstall the app and install again or sometimes server issue may occur and it will be resolved within few minutes.